



HOME CARE PACKAGE PRICE GUIDE

About home care packages with Buckland home care

A homecare package gives you more control and choice on how to spend any government funds with approved service suppliers.

As an approved home care provider, we are here every step of the way to ensure that you receive the services that you determine to be best for you. You choose the services and support suited to your lifestyle.

What funding options are available?

Home Care Package funds are not paid to you directly. You choose an approved Home Care Package provider, like Buckland home care, to give you support, advice and manage your funds. We assign you a case coordinator to understand the system, establish your goals and to create a tailored support plan. Your case coordinator will offer ongoing support to ensure you can maximise your services.

How to choose your level of support?

We offer two levels of service. **MyBundle** is a unique boutique support package that gives you full access and support to all services. **iSupport** enables you to self-manage your support package and an hourly rate applies if you need more than basic assistance from your case coordinator. **MyBundle** provides unlimited support access at no additional cost.

How we can help	MyBundle Boutique Service	iSupport Standard Support
Full setup of your services, including your roster, referrals to allied health services and equipment purchase/hire.	✓	✓
Monitoring and managing your home care package finance, including billing and invoicing.	✓	✓
Management of the day-to-day activities of your plan and the co-ordination of any changes.	✓	✓
Unlimited access to your Support Advisor to organise services, make changes, or arrange additional face-to-face visits at no extra charge.	✓	
The review of your plan, together with your Support Advisor, to make sure you're getting the services you need.	6-monthly (face-to-face) Quarterly (by phone)	Annually (face-to-face) Quarterly (by phone)
An initial and annual assessment by a Registered Nurse who can liaise with your GP	✓	Additional charge

Need help?

We care – and not just because it's our motto. It's important that the services meet your changing needs. We will be able to change and or adjust services anytime, anywhere

Contact Us
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Package management fees and charges. Per fortnight		Level 1	Level 2	Level 3	Level 4
MyBundle	Managed by us	\$54.60	\$104.60	\$229	\$343.70
		+	+	+	+
Package management fee	For ongoing admin and organisation of services	\$1.00	\$84.60	\$201.80	\$328.70
	TOTAL	\$55.60	\$189.20	\$430.80	\$672.40

OR

iSupport	Self-Managed	\$27.60	\$54.80	\$118.40	\$179
		+	+	+	+
Package management fee	For ongoing admin and organisation of services	\$1.00	\$76.80	\$198.80	\$312.50
	TOTAL	\$28.60	\$131.60	\$317.20	\$491.50

iSupport Advisor *	Mon-Fri 9am-5pm	\$61.55 per hour
	More than 24 hours' notice	\$0
Cancellation Fee	Less than 24 hours' notice	Max charge of 1 hour
	Hospital or residential respite leave	\$0 cancellation fee
	Exit fee	\$0

* Buckland Support Advisors can help with the daily management of your services. Support outside of these hours can be negotiated.

^ Cancellation charges apply for social leave and the transition care leave.

Home care services available	Minimum charge is for 30minutes	Standard hours 10am-5pm Mon-Fri	Non-Standard hours 5pm-10am Mon-Fri	Saturday	Sunday	Public Holidays
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Per hour

With your support worker	Cleaning, grocery shopping, meal prep, light gardening, personal care	\$39.20 (70% of hourly rate)	\$56	\$70	\$75.59	\$95.19	\$110.39
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With your registered nurse	Clinical support	\$63.70 (70%)	\$91	\$115	\$124.19	\$156.39	-
	Telehealth support	\$56.00 (70%)	\$80	\$80	\$80	\$80	\$80

Staff transport to and from your home	No charge
Transport services as part of your package	\$1.37 per km
Group transport	\$7 per trip
Overnight respite at your home	\$385 per night (10 hours)
Client choice non-Buckland service provider	Additional 10% handling fee
Non-Buckland contractor set-up fee	\$100
Home maintenance /gardening	\$56 per hour
Allied health support	Please discuss these services with your support advisor

Prices are correct as at July 2021

Minimum charges apply – 30minutes at 70% hourly rate and 45minutes at 85% hourly rate.