

Buckland Homecare Services – We Care

Buckland Homecare ensures you are provided with the very best care while in the comfort of your own home. With over 80 years' experience in providing on going care to the Blue Mountains Community, our dedicated staff know what it means to deliver the highest level of care to promote a lifetime of independence at home.

As an approved Homecare provider, Buckland is here every step of the way with a local office for easy access, local Community Workers and a dedicated team of Support Advisors to ensure you receive the services that you determine to be best for you along with value for money.

You choose the services and support suited to your lifestyle and assessed care needs.

Care Management: This is an important service that includes coordinating care plans and services that will help you deliver on goals identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management.

Buckland Homecare offers you Fully Managed Care Management

1. Fully Managed – Allow Buckland's dedicated and experienced Support Advisors to manage your Home Care Package and let us worry about meeting Government Guidelines and Compliance

Choice	Level 1	Level 2	Level 3	Level 4
Fully Managed by Buckland	\$54.60	\$105.00	\$228.90	\$343.70
Care Management Hours per fortnight (approximate)	1	2	3	4

Package Management: This is the ongoing administration and organizational activities associated with ensuring the smooth delivery and management of your Home Care Package. It may include, but not limited to the costs for preparing monthly statements; managing your package funds; and compliance and quality assurance activities required for Home Care Packages.

	Level 1	Level 2	Level 3	Level 4
Per Fortnight	\$16.10	\$84.56	\$201.60	\$329.00



Additional Case Management*	Mon-Fri 9am-5pm	\$70.00 per hour
Cancellation Fee^	More than 24 hours' notice	\$0
	Less than 24 hours' notice	Full service fee applies
	Hospital or residential respite leave	\$0 cancellation fee
Exit fee		\$0

* Buckland Support Advisors can help with the daily management of your services. Support outside of these hours can be negotiated.

^ Cancellation charges apply for social leave and the transition care leave.

Home care services available		Minimum charge is for 30minutes	Standard hours 6am-6pm Mon-Fri	Non-Standard hours 6pm-10pm Mon-Fri	Saturday	Sunday	Public Holidays
Per hour							
With your support worker	Cleaning, grocery shopping, meal prep, light gardening, personal care	\$39.20	\$56	\$70	\$75.59	\$95.19	\$110.39
With your registered nurse	Clinical support	\$63.70	\$91	\$115	\$124.19	\$156.39	\$202.22
	Telehealth support	\$56.00	\$80	\$80	\$80	\$80	\$80
Staff transport to and from your home			\$5.00 within 5km of Hub and \$7.50 thereafter				
Transport services as part of your package			\$1.35 per km				
Group transport			\$7 per trip				
Overnight respite at your home			Please speak with your Support Advisor				
Client choice Third Party Provider			Additional 10% handling fee				
Non-Buckland contractor set-up fee			\$100				
Home maintenance /gardening			\$56 per hour				
Allied health support			Please speak with your Support Advisor				
Client Purchases Fee			10% per invoice				

Prices are correct as at October 2021

Minimum charges apply – 30minutes at 70% hourly rate

