



Quality assessors from the Aged Care Quality and Safety Commission are visiting today

We would like to hear from you

We will be checking on the standard of care and services provided to you.

If you (or someone who represents you) would like to speak with us either at the service or by phone during our visit, please let the staff know so they can arrange for you to meet with us.

How to contact us:

- by phone on 1800 951 822, select option 2
- provide feedback about your experience of the quality of care and services via an online survey at agedcarequality.gov.au/consumer-feedback

or use the QR code below.

To open the survey, use code **0571**.

- write to us at Aged Care Quality and Safety Commission, GPO Box 9819 In your Capital City.



If you need Interpreter assistance, please call Translating and Interpreter Service (TIS) on **131 450** and ask for Aged Care Quality and Safety Commission.

For more information you can visit our website agedcarequality.gov.au