

THE BUCKLAND CONVALESCENT HOSPITAL Trading as



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SPRINGWOOD NSW 2777

ADDRESS ALL CORRESPONDENCE TO:  
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*...we care*

12 February 2025

Dear Residents, Families and Staff of Buckland,

We are excited to announce the implementation of a new QR code system that will allow you to easily share your experiences and feedback with us.

This new initiative is designed to help us better understand your needs and improve our service.

By simply scanning the QR code, you will have the opportunity to provide valuable feedback that will directly contribute to enhancing our services and overall experience at the facility. Please kindly refer to attached QR code and signage throughout the facility.

Your thoughts and suggestions are important to us, and we encourage you to take a moment to share your experience.

Thank you!

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Pearson Kasaway', is written over a light blue horizontal line.

Pearson Kasaway

**General Manager**

**Buckland Aged Care**



**We value your input and would love to hear your thoughts!**

Please take a moment to share your experience with us – your insights will play a crucial role in shaping our future efforts

**Please scan the QR code below to share your thoughts and have your say**



Thank you for helping us improve! Your feedback is invaluable, we truly value the time you've taken to share your feedback